

HOTEL INDIGO

LONDON PADDINGTON

Our Green Charter

Dear Guest,

We are delighted to welcome you to Hotel Indigo London Paddington.

As part of **IHG Hotels & Resorts**, we are proud to operate within a global hospitality group committed to creating positive change for people, communities, and the planet. Guided by IHG's **Journey to Tomorrow** sustainability framework, we take practical steps every day to reduce our environmental impact while delivering a thoughtful and distinctive guest experience inspired by our neighbourhood.

Our approach to sustainability is built around three key principles: Staying responsibly, Dining thoughtfully, and exploring. Stay curious!

Stay	Dine	Explore
We aim to provide a comfortable and responsible stay by continuously improving hotel operations, reducing energy and water consumption, and embedding sustainable practices into our daily activities.	We work to reduce food waste, improve supply chain transparency, and prioritise responsible sourcing, including local and seasonal products where possible.	We encourage guests to experience our neighbourhood responsibly by supporting local businesses, respecting local communities, and minimising environmental impact while travelling.

Concrete Actions We Take

Raising Awareness Among Our Teams and Guests

- Our team members receive sustainability awareness training as part of their role
- Sustainable practices are integrated into daily operational procedures
- We work with suppliers and service providers that demonstrate responsible environmental and social practices
- Guests are encouraged to use public transport, walking routes, and nearby cycling facilities

Saving Energy and Water

- Energy-efficient LED lighting is used throughout the hotel
- Heating and cooling systems are carefully managed to reduce unnecessary energy use
- Water-saving fixtures are installed where possible
- Energy and water consumption are regularly monitored to support efficiency improvements

- Motion sensors and timers are used in public areas to minimise energy waste

Limiting and Sorting Waste

- Waste is separated and recycled in line with local regulations
- Single-use plastics are reduced wherever possible
- Refillable amenities and bulk purchasing are used to minimise packaging waste
- Guests are provided with information to support responsible waste disposal

Responsible Housekeeping and Operations

- Optional “Greener Stay” programme allows guests to reduce linen and towel washing
- Environmentally responsible cleaning products are used
- Housekeeping processes are designed to minimise water and chemical usage

Supporting the Local Community

- We work with local suppliers and neighbourhood partners wherever possible
- Local businesses and attractions are promoted to guests
- Our employment practices support diversity, inclusion, and wellbeing

Continuous Improvement

Sustainability is an ongoing journey. We regularly review our environmental and social performance and set new objectives to strengthen our impact year after year.

Hotel Indigo London Paddington is currently working towards Green Key certification, an internationally recognised eco-label for hospitality establishments committed to environmental responsibility and continuous improvement.

Thank you for supporting our sustainability efforts during your stay. Every small action helps us make a meaningful difference.

Hotel Indigo® London Paddington

IHG Hotels & Resorts

Journey to Tomorrow is IHG’s responsible business framework guiding how we care for people, communities, and the planet.