

HOTEL INDIGO

London Paddington

Hotel Indigo London Paddington is committed to embedding sustainability into daily operations in a way that supports environmental protection, enhances guest experience, strengthens community relationships, and improves operational efficiency.

2026 Green Key Sustainability Commitments

Water Stewardship

- Maintain low-flow water fixtures throughout the hotel
- Promote towel and linen reuse programmes to reduce water and laundry demand

Energy Management

- Reduce overall energy consumption through efficient operational practices and responsible equipment use
 - explore renewable energy options where feasible

Waste Reduction & Resource Efficiency

- Apply the 6 R's framework — rethink, refuse, reduce, reuse, repurpose and recycle
 - Improve waste segregation and recycling practices across departments

Sustainable Transport Promotion

- Direct guests and employees to nearby public transport links and bicycle facilities
 - Encourage staff use of buses and alternative low-carbon transport options

Environmentally Responsible Cleaning

- Continue using chemical-free and eco-friendly cleaning products
- Prioritise concentrate-based and refillable systems to minimise packaging waste

Responsible Tourism & Community Engagement

- Support the local economy by employing community members and working with local suppliers
 - Source local products where possible and promote local businesses to guests

Operational Practices

- Maintain LED lighting, motion sensors and timers
- Continue drinking water refill stations instead of bottled water
- Operate a “Go Green – Skip the Clean” programme for stayover guests

Monitoring & Review

Progress against this action plan will be reviewed periodically throughout 2026 to ensure continued compliance with Green Key standards and to support continuous improvement.